

## School Group Visits to Wembley Park Theatre

We can't wait to welcome you and your group to Troubadour Wembley Park Theatre to watch our resident production of Starlight Express. To help you get the most from your visit, here's everything you need to know:

### Arrivals

Please arrive at least 45 minutes before the show starts to make sure you're comfortably seated and ready for the action. We are unlikely to be able to admit latecomers once the production has started.

Coaches and buses can drop off and pick up right outside the venue at 3 Fulton Road, Wembley, HA9 0SP. All students under 16 must be supervised by an adult at all times.

### Coach Parking

There's parking available at Pink Parking, right next to Wembley Stadium. We strongly recommend pre-booking, especially on event days.

Check out parking options and the Wembley Park events schedule here:

- [Parking info](#)
- [Event calendar](#)

### The Venue

We have a large foyer with both inside and outdoor space, and doors open two hours before showtime - plenty of time to settle in pre-show.

### Security

For everyone's safety, all bags will be checked on entry. Please avoid bringing large bags or suitcases if you can, as this helps speed up the process.

### Accessibility

Troubadour Wembley Park Theatre is fully accessible, with level access throughout. We've got two accessible toilets (one requires a radar key), and a hearing loop system in the auditorium - headsets are available from the Box Office on the day, subject to availability. If anyone in your group uses a wheelchair or has any specific needs, let us know in advance and we'll make sure you're fully supported. If there's anything else we can help with, just ask - our team is here for you.

### Bar and Refreshments

The bar opens two hours before the show. We've got a range of soft drinks, light snacks, and free water stations. Ice creams are available before the show and during the interval for £4.50 - or £4.00 if you pre-order, and we'll deliver them straight to your seat. Please note that no hot food is allowed inside the auditorium.

### Merchandise

Our Starlight Express merchandise stand opens two hours before the performance, selling a range of show-themed items. Souvenir brochures are £15 each and make a great keepsake.



**Troubadour**  
WEMBLEY PARK THEATRE

[troubadourtheatres.com](http://troubadourtheatres.com)  
3 Fulton Rd, Wembley Park, Wembley HA9 0SP

## **Payments**

We're a cashless venue - card, contactless, or mobile payments only.

## **Cloakroom**

Need to store your coat or bag? The cloakroom is near Door 2. It's £3 per bag and £1 per coat or umbrella. Only small bags are allowed in the auditorium and must be kept under your seat.

## **Running Time**

The show runs for around 2 hours and 30 minutes, including a 20-minute interval.

## **Performance Etiquette**

Starlight Express is an immersive show with performers skating through sections of the audience, so once you're in your seat, if you need to leave for any reason let your closest theatre host know and a safe moment will be found for you to exit with the help of a staff member. If you do leave the auditorium for any reason, you will not be able to reenter during that Act.

Please switch off mobile phones and avoid talking or eating noisy snacks during the show. Listen out for any instructions from our team - they're here to help.

## **Photography**

Filming or photography during the performance isn't allowed. You're welcome to take photos with a mobile phone only in the auditorium before the show starts and during the final megamix (we ask not to use flash). Anyone found filming during the show will be asked to delete their footage.

## **Emergencies**

If an evacuation is needed, please follow staff instructions and leave the venue safely. We recommend having a plan in place for managing your students in case of an emergency.

## **First Aid**

We've got trained first aiders on hand if needed. If anyone in your group has a medical condition we should be aware of, let us know in advance so we can be ready to assist.

## **Toilets**

The venue has plenty of toilets, but for safety, students under 16 must be accompanied by teachers when using the facilities.

If you have any queries or concerns please contact our team at  
[hellowembley@troubadourtheatres.com](mailto:hellowembley@troubadourtheatres.com), they'll be more than happy to help.

See you soon.

*Wembley Park Theatre Team*

Troubadour Wembley Park Theatre team



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