

Restaurant Host - Floor Staff

Location: Songbird Restaurant & Bar, Troubadour Theatre Canary Wharf

Employment Type: Full-time / Part-time

About Us

Located within the heart of **Canary Wharf**, *Songbird Restaurant & Bar* offers an elegant and contemporary dining experience with a focus on seasonal ingredients, exceptional cocktails, and warm hospitality. Our guests come for refined food, a relaxed atmosphere, and seamless service — whether dining before a show or joining us for a special evening.

We're looking for experienced and professional wait staff to join our front-of-house team as we continue to grow and welcome guests into our beautiful new space.

About the Role

As a key member of the Songbird service team, you'll deliver polished, friendly, and efficient service that reflects the sophistication of our venue and the vibrancy of the Canary Wharf dining scene.

Responsibilities include:

- Providing attentive, knowledgeable, and professional table service
- Managing your section confidently during busy pre-theatre and dinner seatings
- Taking and processing orders accurately using our POS system (Square)
- Communicating clearly with the kitchen and bar teams to ensure seamless service
- Maintaining the highest standards of presentation, cleanliness, and guest care
- Assisting with setup, breakdown, and general service preparation
- Delivering an experience that exceeds guest expectations every time

About You

You're a confident, service-oriented hospitality professional with a genuine passion for great food, drinks, and guest experience.

We're looking for:

- Minimum **2 years' experience** in a high-quality or fast-paced restaurant
- Strong food, wine, and cocktail knowledge
- A positive, can-do attitude and excellent communication skills

- Professional presentation and attention to detail
- Availability to work evenings and weekends
- A valid **Right to Work in the UK**

What We Offer

- Competitive pay + service charge + staff meals
- Opportunities for career development and training
- A supportive, professional team culture
- Staff discounts across our venues
- The chance to be part of a growing hospitality brand in one of London's most exciting dining locations

How to Apply:

Please send your CV and a short cover letter to Emily@troubadourtheatres.com with the subject line "*Wait Staff – Songbird Canary Wharf.*"

We look forward to hearing from you.