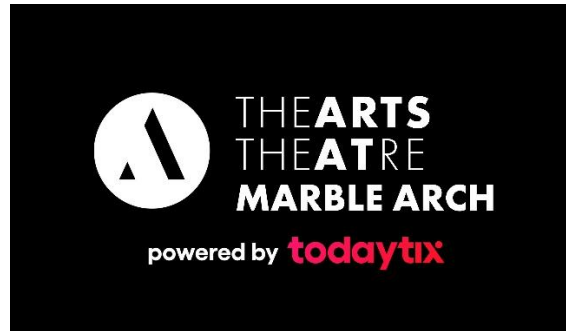




Access Booking Guide

A guide on booking tickets for The Arts at Marble Arch: powered by TodayTix for people with accessibility requirements.

We are delighted to announce we are now working with Nimbus Disability, to make ticketing and access to The Arts at Marble Arch: powered by TodayTix inclusive for customers with accessibility requirements. To ensure that our ticketing and venue are used effectively for those who require these access facilities we are now introducing a level of validation. Nimbus' experience in running the Access Card Scheme will enable us to mitigate possible misuse and best support you at the theatre.

This will mean from April 2025 all our access customers will require an Access Card or FREE Arts Theatre Digital Access Pass Number. The application for the free Digital Access Pass can be found on the access page of our website. Once complete, it will last for 3 years.

Once you have a Digital Access Pass number or, using your current Access Card ID, you will simply connect the two accounts quickly and easily and that's it. If you have yet to do so, please link your Access Card or DAP using the appropriate links on our access page. Your access requirements will be in customer account, based on the symbols Nimbus have allocated.

You can also still give our Box Office a call on 0207 836 8463 or email boxoffice@artstheatrewestend.co.uk so that we can register on your behalf and talk you through the access booking process so that you can then book your tickets online for any future bookings.

Million Dollar Quartet Access Bookings

Once you've registered for a [digital access pass](#) or [linked your access card](#), please call the box office to make an access booking on 0207 836 8463 or email boxoffice@artstheatrewestend.co.uk.

The Choir of Man Access Bookings

Once you've registered for a [digital access pass](#) or Nimbus access card, you will now be able to browse performances and select your access tickets here [Choir of Man access tickets](#). If you already have an access card, head straight to the [Choir of Man access tickets](#) page.

- After choosing your seats, you can enter your Nimbus Card details under the **Essential Companion Verification** section of the booking. If a companion is required, one ticket will automatically be discounted to £0.
- For access information to help you select the appropriate seats please visit <https://artstheatrewestend.co.uk/accessibility-information> or you can give our Box Office a call on 0207 836 8463 or email boxoffice@artstheatrewestend.co.uk.
- For information on assisted performances please visit the 'book now' page of the show you wish to attend and scroll down to the bottom of the page.

Feedback

The Arts Theatre are always looking for ways to improve accessibility and customer service for our patrons. If you have any feedback regarding the access bookings page of our website, or the process of booking access seats online, please do let us know by emailing boxoffice@artstheatrewestend.co.uk. If you have any queries, please do not hesitate to contact us on 0207 836 8463.